

## Trustiics Plus **Global Legal Assurance Plan**

# Use Case: **Housing Issue**

Trustiics is excited to announce the release of its newest offering, **Trustiics Plus Global Legal Assurance Plan**. This new membership plan helps international students reduce their legal risk by connecting them with top-rated foreign lawyers for private consultations. In the event that a legal issue arises, Trustiics Plus members are quickly connected with a legal expert who has experience handling similar problems. This use case is a potential scenario that highlights how international students could benefit from this membership plan.



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### ► **Background:**

Jiang is an economics student that was born and raised in Shanghai, but recently moved to Canada to pursue a degree at the University of Toronto. Before moving, his parents contacted a third-party agency that matches students for housing purposes, and he now sublets a room in a 2-bedroom apartment from Ben. Jiang and Ben get along well enough, but are not necessarily close friends.

### ► **Challenge:**

After coming home from class one day, Ben tells Jiang that he must move out in 10 days because Ben's friend will be moving into Jiang's room. Jiang does not have anywhere else to stay and it is nearly impossible for him to find a new apartment or move on such short notice. He is also worried that his housing situation may affect his student visa. Since his housing situation was handled by the third-party agency, he does not know if his lease allows Ben to do this.

### ► **Solution:**

Jiang gets in touch with his parents and explains his situation. Jiang's parents are members of Trustiics Plus, so they contact Trustiics for help. Trustiics quickly matches them with one of the housing lawyers on the platform. After looking through Jiang's lease, the lawyer concludes that Ben's request for Jiang to move out in 10 days is not legal, and even if it were, it would not affect Jiang's visa situation. The lawyer helps Jiang's parents prepare a written notice to Ben, explaining that Jiang will not be moving out.

### ► **Next steps:**

Jiang's situation has been resolved, and he no longer has to worry about moving out any time soon. However, Ben is unhappy with the outcome and says he will talk to the landlord to get Jiang evicted. While wanting a friend to move in is not grounds to evict Jiang, the Trustiics Plus membership ensures that Jiang's family has quick access to a lawyer if Ben escalates the situation.